



# Olenick & Associates

Talented People. Raising the Bar.™

## Software Testing Specialists™

### About Olenick

Founded: 1998

Headquarters: Chicago

Offices: Philadelphia & Milwaukee

Employees: 90+

### Service Delivery Methods

Consulting  
Solution Projects  
Managed Services  
Staffing  
O&A Lab

### Competencies

Software Testing  
Project Management  
IT Service Management  
Quality Assurance  
Deployment Readiness™

### Service Offerings

Assessments  
Requirements Management  
Functional Testing  
Performance Testing  
Environment/Configuration Management  
Dashboards  
Training

## TRAINING

### Overview

Olenick & Associates provides software testing, quality assurance, project management, and IT service management consulting services to ensure the success and quality of client's projects, applications, processes, and infrastructure.

### Service Highlight: Training

The Olenick and Associates training program works with an organization to develop/tailor training modules for key software testing process initiatives so that the initiatives can be rolled out systematically to the organization in a timely and effective manner. The following diagram shows the O&A delivery methods, competencies, and service offerings with a focus on **Training**:



As subject matter experts on software quality assurance and testing, O&A brings a deep understanding of the content associated with an organization's testing processes and initiatives. Within a training context, O&A trainers can respond directly to trainee questions based on O&A's extensive project and testing experiences.

**Please contact us for more information.**

**Office: 312-332-0096**

**Email: [info@olenick.com](mailto:info@olenick.com)**

Register at [www.olenick.com](http://www.olenick.com) for access to our webinars and additional testing materials.



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## TRAINING

### Industries

Financial Services

Utilities

Insurance

Health Care

Education

Transportation

Manufacturing

Government

### Partners

HP/Mercury

Microsoft

IBM Rational

Radview

MicroFocus  
(Formerly Borland/Segue)  
(Formerly Compuware Testing)

### Contact Us

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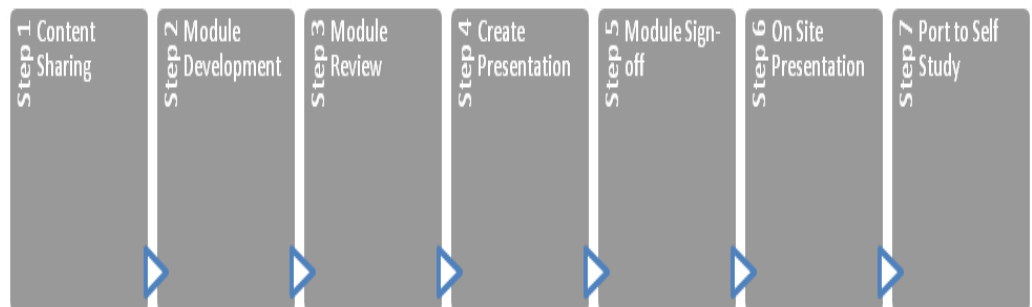
<http://www.olenick.com>

### O&A Training Approach

Olenick & Associates implements an iterative approach to developing each of the training modules, which allows for multiple feedback and review cycles to ensure the training meets the expectations of the organization's stakeholders.

Olenick & Associates maintains a wealth of training modules that can be tailored specifically to an organization's needs.

The following framework is used to develop and deliver the modules. The framework consists of a 7-step process as follows:



### Key Deliverables

For each testing process a training module is developed, the following components are delivered:

- » Hard-copy course binder for each trainee. The binder will contain:
  - List of objectives that specifically outline what the audience member is expected to learn from the module
  - Course Outline of Module contents
  - Quick Reference Flowchart(s) of the particular testing process, including inputs, outputs, participants, processes, templates, tools, etc.
  - Written Course Content
  - Case Examples that demonstrates all principles of the particular testing process
  - Templates and other guidelines, forms
  - Self-Assessment Quiz
  - Training module evaluation survey
- » Two hour on-site presentation, to be delivered minimally twice
  - Each session potentially video-taped and audio recorded
- » Creation of self-study stand-alone program

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